

Pet Care Veterinary Hospital Financial Policy

Thank you for choosing Pet Care Veterinary Hospital for your pet's health care needs. We are dedicated to providing the highest quality care to all of our patients.

We have several payment options available to you, but we do not extend credit or offer payment plans. Please understand that payment in full is due at the time of service. We may also require a deposit for major procedures. To help you maintain your financial responsibility the following options are available:

- *Cash/Check: We accept payment by cash or check at the time of service.*
- *Bank Credit/Debit Card: We accept payment by MasterCard, Visa, Discover and American Express.*
- *We now offer Wells Fargo Health Advantage. If you wish to utilize this payment plan, please ask one of our staff members for an application.*

Consent Statement for Veterinary Drug Use

Many of the drugs veterinarians prescribe for the treatment of their patients are not approved by the FDA (Federal Drug Administration) for all or any animal species and their use is considered "off-label." However, it is a legal and well-accepted practice for veterinarians to prescribe these drugs. We want you to be aware that during care at our hospital, we may use drugs that have not been approved by the FDA for use in all species.

Medical Staffing Hours

Monday thru Thursday 8am to 7pm
Friday 8am to 5:30pm
Saturday 7am to 12 noon
Closed Sunday and holidays

Please note that we have no in-house or on duty medical staff during the following times:

- 1.) Overnight, from closing time until opening time at 8am weekdays, and 7am on Saturdays.
- 2.) Weekends, from closing time Saturday at 12:00 noon until opening time Monday morning at 8am.
- 3.) Holidays from closing time the day prior to the holiday until opening time the day after the holiday. Monday holidays from 12:00 noon Saturday until 8am Tuesday.

Please take note that 24 hour medical care is available at either Tidewater Emergency Hospital or Bay Beach Veterinary Hospital. This is especially useful for critically ill patients; however, if you would like around the clock care for your pet regardless of its condition please inform us.

All information that I have filled out on the client info sheet is current and up to date.

Professional fees are to be paid at the time services are rendered.

I HAVE READ, UNDERSTAND, AND AGREE TO THE ABOVE FINANCIAL POLICY, CONSENT STATEMENT, AND MEDICAL STAFFING HOURS.

Signature/date: _____